

# Factsheet: Digital Health & Care Benchmarking

The DHI examined the current state of readiness in Scotland for integration of digital solutions into public services, with a specific focus on the readiness of health services, in contrast with other European countries. Our research found that while information with regards to Scotland was limited, statistics for the whole of the UK were readily available. The key findings are summarised below.

## How does the UK leverage its digital readiness for public service benefit?

In 2017, the European Commission found that the UK is ranked 6th in terms of digital readiness across Europe as seen in Figure 1 below.

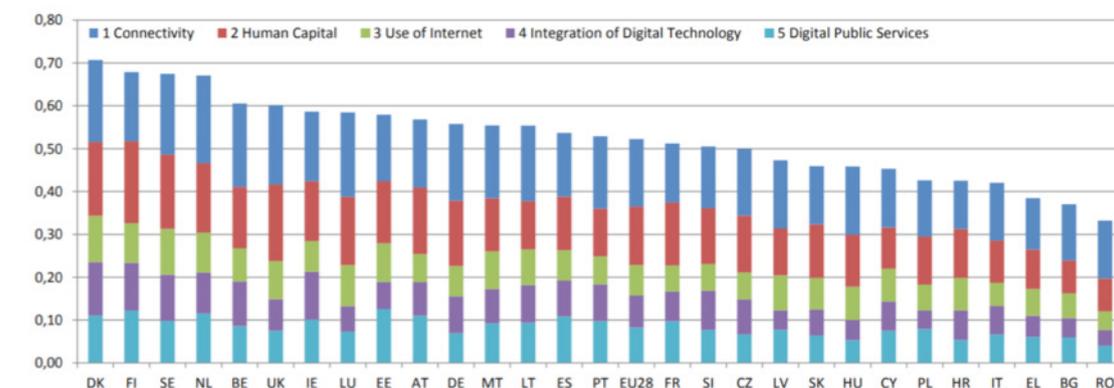


Figure 1: The Digital Economy and Society Index (DESI) - a composite index of overall digital performance (European Commission, 2017)

However, despite this perceived digital readiness there is no real use of digital solutions within public service delivery in the UK. The European Commission found that the UK ranked 18th in Europe, in terms of digital public services that are available in the country.

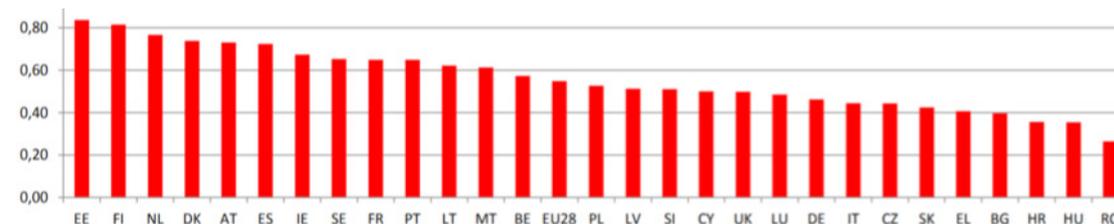


Figure 2: The Digital Public Services dimension – a composite index of digital public services (European Commission, 2017)

## How does the UK leverage its eHealth readiness for user access?

These statistics are mirrored in the UK's eHealth readiness. In this deployment context, the UK performs in line with its overall digital readiness at 6th place in Europe. Note the figures below focus on hospital systems in 2013.

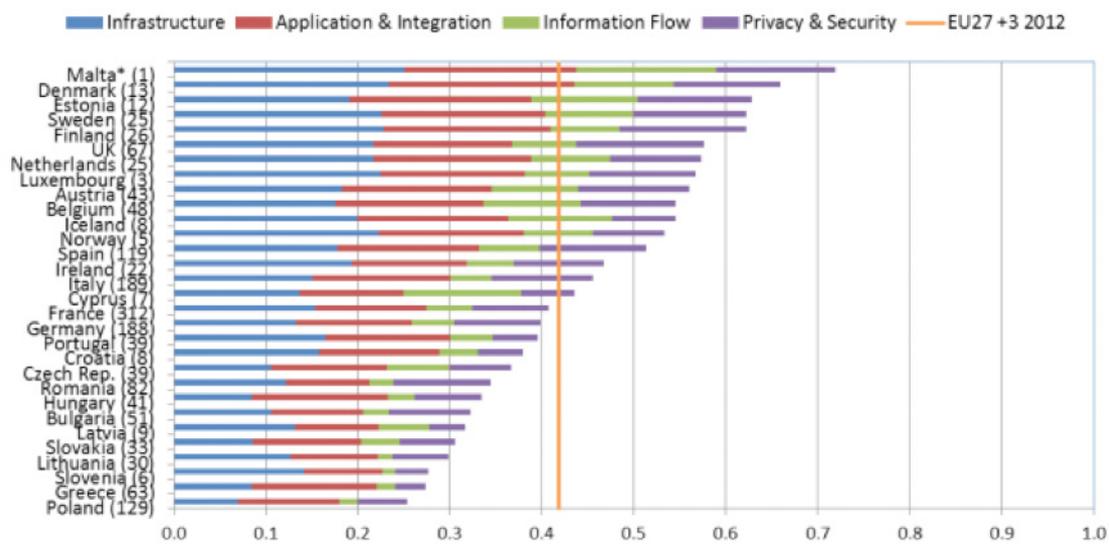


Figure 3: 2012 eHealth deployment composite indicator by country (Maghiros & Sabes-Figuera, 2013)

However, again when it comes to availability and use of this deployed eHealth infrastructure, the UK ranks relatively poorly, being placed 19th in Europe. When the figures are scrutinised further we can see that though the UK ranks favourably in terms of Telehealth there is a stark difference between the viewing of information on EHRs and health information exchange.

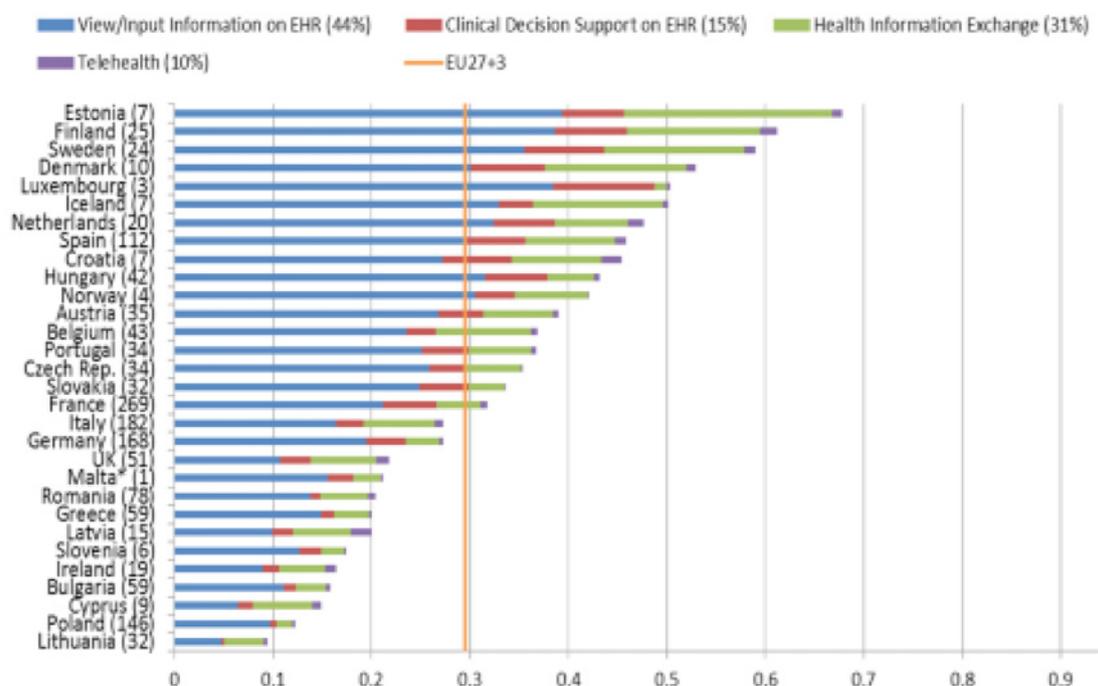


Figure 4: 2012 eHealth Use and Availability composite indicator by country (Maghiros & Sabes-Figuera, 2013)