

TEC in Housing

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TEC in Housing Project

Healthy Ageing Cluster Meeting
30 May 2019



TEC Ready Project

- **TEC Ready** project - 2 year project, showcased reach and contribution and of housing
- Funded by the Scottish Government's TEC Programme and supported by key partners, SFHA hosting
- Project legacy includes: www.techousing.co.uk and **TEC in Housing Charter**



www.techousing.co.uk

- Reflecting the reach of the sector
- Encouraging involvement
- TEC in housing solutions (filmed clips):
- 6 case study examples:
 - **Aberdeen City Council - MyChoice**
 - **Albyn Housing Society – Fit Homes**
 - **Blackwood – CleverCogs**
 - **Loreburn Housing Association – ARMED**
 - **Perth and Kinross Council – TEC Strategy**
 - **Tighean Innes Gall – A Tablet for the Patient**





- Launched March 2019
- Emphasis on **engaging customers, encouraging partnership working and review and redesign of services**
- Asks for '**top 3 priorities**' for TEC in Housing
- Aim for **100 signatories** over 2 years

7 Charter Pledges

- Pledge 1 – Opportunity and solution focused
- Pledge 2 – Engaging with the customer
- Pledge 3 – Working in partnership
- Pledge 4 – Preventative analytics
- Pledge 5 – Service redesign
- Pledge 6 – Supporting the workforce
- Pledge 7 – Getting the infrastructure right

Commitment to at least 3 Pledges required



TEC in Housing Next Phase 2019 – 2021



- Builds on work of TEC Ready and Charter – aims to scale up housing contribution
- Focus will be on customer-centred approaches and service redesign
- Will include Customer Forum – to advise and influence
- Two key enablers for project - Internet of Things and Housing Sector Digital Maturity Audit



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